

# Transforming Care

**Conference on LGBTQ+ and HIV Health Equity** 



Equitas Health Institute Presents:

2018 Transforming Care: LGBTQ+ & HIV/AIDS Health Equity Conference Final Report





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### WHO WE ARE

### **Equitas Health Institute**

The Equitas Health Institute is the education, research, and community engagement arm of Equitas Health, focusing on reducing health disparities in the lesbian, gay, bisexual, transgender, queer/questioning (LGBTQ+) community. We do this by developing and delivering exceptional LGBTQ+ culturally competent healthcare education and training, engaging with LGBTQ+ and HIV-positive patients, working with community based organizations, and supporting LGBTQ+ health research efforts in our region.



**Julia M. Applegate, MA** *Director*Equitas Health Institute



**Zoe E. R. Fawcett, MA** *Education Manager*Equitas Health Institute



Dom Ali, IEWP
Community Engagement
Manager
Equitas Health Institute



Ramona Peel, MA
Lead Trainer
Equitas Health Institute

### **CONFERENCE SUMMARY**

The Transforming Care Conference brings together professionals and community members to address issues of health equity for the lesbian, gay, bisexual, transgender, and queer/questioning and HIV/AIDS communities. It is well documented that these communities experience significant health disparities and health inequities, including:

- · Suicidal ideation and attempt
- Homelessness
- Substance use and abuse
- HIV/STIs
- Cancer
- Violence
- Mental health issues

In addition, these communities frequently lack access to quality, culturally humble healthcare, resulting in lower rates of engagement and retention in care than their heterosexual and cisgender counterparts. Many providers lack the knowledge and skills to successfully engage and treat these communities. This environment creates a vicious cycle that perpetuates these health disparities. The Equitas Health Institute recognizes that these inequities are systematically created, unjust, and unfair and must be addressed. The Transforming Care Conference is a one step in the long road to achieving health equity for all.

Health and social service professionals, community members, advocates, students, researchers, and community leaders participated to share knowledge, identify how the health of the LGBTQ+ and HIV/AIDS communities can be improved, and break down barriers between professionals and lay persons. The Transforming Care Conference was designed for anyone with a stake in obtaining or providing equitable and culturally humble health care and social services to the LGBTQ+ and HIV/AIDS communities. Continuing Education Credits were offered to Nurses, Social Workers, Counselors, Psychologists, Ophthalmologists, and Medical Doctors.

This event evolved as a result of the work of two Ohio-based coalitions. The Ohio AIDS Coalition introduced the Ohio Leadership Conference on HIV/AIDS in 1997 and the Central Ohio LGBTQ+ Health Coalition introduced the Central Ohio LGBTQ+ Health Equity Conference in 2015. For the first time these two events came together to expand the mission of both conferences in 2016.

In 2016, The Equitas Health Institute for LGBTQ+ Health Equity and the Ohio AIDS Coalition hosted 529 activists, academics, community members, and health & social service professionals at 2016 Transforming Care: Midwest Conference on LGBTQ+ Health Equity and HIV/AIDS. The conference addressed health disparities affecting the LGBTQ+ and HIV/AIDS community and took place at The Ohio State University Fawcett Center on October 20-21, 2016. Through more than 60 sessions over 2 days, the conference provided a unique opportunity for professionals and community members to come together to share not only research and best practices but practical information like family planning, wellness activities, and health and safety initiatives.

2017 saw an expansion in scale for this conference, along with a new name: Transforming Care: LGBTQ+ & HIV/AIDS Health Equity Conference. Attendance and demand from 2016 led to a transformation from a regional to national conference. The overall theme for 2017 was "Health Across the Lifespan." A total of 528 conference attendees participated in 64 conference sessions and one poster session on October 19<sup>th</sup> and 20<sup>th</sup>, broken up into 6 tracks:

- Clinical/Medical
- Access to Care
- Cultural Competency/Cultural Humility
- Advocacy & Community Engagement
- Mental & Behavioral Health
- Holistic Health

The 2017 Transforming Care Conference also saw a newly created partnership with WPATH. WPATH, the World Professional Association for Transgender Health, is the international leader in interdisciplinary professional and educational trainings on transgender health. In conjunction with Transforming Care, WPATH hosted a trans health cultural competency training for health care providers on Friday and Saturday, October 20th to 21st, 2017.

The theme of the 2018 conference, "Fighting for Our Lives," was chosen both as a reflection of our current political and social climate, but also as an homage to the HIV activists who stormed the 5th Annual Lesbian and Gay Health Conference in 1983 with a banner reading "Fighting for our Lives." At this seminal moment in AIDS activism the group presented their "Bill of Rights," aka the Denver Principles, forever changing our response to HIV/AIDS and health care in general. We chose this theme to highlight the urgent need to stand up, speak up, and fight for our fundamental rights through advocacy, activism, providing and obtaining comprehensive health care for our community, and standing in solidarity with all marginalized communities.



### **CONFERENCE HIGHLIGHTS**



**KEYNOTE SPEAKER:** 

Miriam Yeung, MPH
Executive Director, National Asian Pacific American Women's Forum

From 2008 – 2016, she led the National Asian Pacific American Women's Forum (NAPAWF), the nation's only national multi-issue organization dedicated to building power and winning reproductive justice, economic justice and immigrant rights for Asian American and Pacific Islander women and girls. During her time at NAPAWF, Miriam became an expert on so-called Prenatal Nondiscrimination laws – racist and sexist anti-abortion laws which target Black and Asian women, and testified in Congress against these measures twice. She also co-founded We Belong Together, a campaign that organizes women for immigrant rights. Prior to that Miriam spent 10 years at NYC LGBTQ+ Community Center doing youth organizing, policy and government relations work where she built the Causes in Common coalition, a crossmovement initiative to more closely align the LGBTQ+ liberation movement with the reproductive rights, health and justice movements; developed the NYS and NYC Dignity for All Students laws; and successfully advocated for the inclusion of LGB youth in statewide data collection efforts. Miriam received the Ms. Foundation's Gloria Steinem Woman of Vision award in 2016. Miriam has a MPA from Baruch College and a BA from NYU.



PLENARY AND FEATURED SPEAKERS

Sarah McBride National Press Secretary, Human Rights Campaign

Sarah McBride is the National Press Secretary for the Human Rights Campaign and author of Tomorrow Will Be Different: Love, Loss, and the Fight for Trans Equality.

In 2012, Sarah made national headlines when she came out as transgender while serving as student body president at American University. A native of Wilmington, Delaware, Sarah serves on the Board of Directors of Equality Delaware, the state's primary LGBTQ+-advocacy organization. In that capacity, Sarah helped lead the successful effort to add gender identity and expression to her state's nondiscrimination and hate-crimes laws. In 2008, Sarah worked for Governor Jack Markell (D-DE) and, in 2010, for former Attorney General Beau Biden (D-DE). Prior to coming to HRC, Sarah worked on LGBTQ+ equality at the Center for American Progress and interned at the White House, the first out trans woman to do so.

Sarah became the first openly transgender person to address a major party political convention when she spoke at the 2016 Democratic National Convention in Philadelphia.



Scott A. Schoettes
Lead Counsel and the HIV Project Director at Lambda Legal

SScott A. Schoettes, who lives openly with HIV, is Counsel and the HIV Project Director at Lambda Legal, the oldest and largest national legal organization dedicated to making the case for equality on behalf of lesbians, gay men, bisexuals, transgender people and people living with HIV, through impact litigation, education and policy work.

Schoettes litigates impact cases involving discriminatory denial of employment and services based on a person's HIV status, as well as in the areas of HIV criminalization, access to care and privacy. He does a significant amount of amicus work on issues of import to people living with HIV, notably twice co-authoring amicus briefs in the U.S. Supreme Court's review of the Affordable Care Act.

On the policy side, Schoettes was the point-person for Lambda Legal's work on the repeal of the HIV travel ban, is committed to ending the blanket ban on blood donation by gay and bisexual men, and has served as a legal advisor in two successful campaigns to reform laws criminalizing conduct based on HIV status.

In September 2014, he was appointed by President Barack Obama to serve on the Presidential Advisory Council on HIV/AIDS (PACHA). On that body, Schoettes co-chaired the Disparities Committee, which focused on HIV-related health inequities for women, including transgender women, gay and bisexual men of color, young people, people living with HIV in the South and others.

In June 2016, he led a group resignation from PACHA. The op-ed he authored criticizing the Trump Administration for its apathy and inaction with respect to the on-going HIV/AIDS epidemic in the U.S. set off a media firestorm that has forced the Administration to start paying greater attention to the issue. Schoettes graduated magna cum laude from Georgetown Law and clerked for the Honorable J. Frederick Motz (U.S.D.C. Md.)



#### Ken Williams

Ken Williams is a speaker, storyteller, HIV activist, media presence, and the creative force behind the award winning, queer-conscious, video blog, Ken Like Barbie. Diagnosed with HIV in 2010, Ken has contributed much of his online presence to issues affecting PLHIV, with a special attention to communities of color.

Ken has collaborated on a national level creating video content and cultivating relationships with prominent media and AIDS Service Organizations such as the Black AIDS Institute, the CDC, and AIDS.gov where he contributes on a quarterly basis as a guest blogger for their Black Voices project. Ken's work, both visual and written, tackles universal issues & themes through the lens of gay, black metaphors. He is proudly both. Ken's storytelling approach has not only been celebrated by the LGBTQ+community but his video work and messaging is honored globally.

### 7:30-8:20 AM Registration & Breakfast, Montgomery and Main Lobby

#### 8:20-9:30 AM Welcome Address, Conference Theatre

Topic	Title	Presenter	Location
Welcome and Plenary Address	The Story of Stigma	Ken Williams, MBA	Conference Theatre



#### **BREAKOUT SESSION 1: 9:45-10:45 AM**

Track	Title	Presenter(s)	Location
Clinical/Medical	Transgender Medicine: Patient Oriented Evidence Review	Melissa Davis, MD, MPH Andrew Keaster, MD	Clinton
Mental & Behavioral Health	Recognizing and Healing from Ambiguous Loss	Joshua Culbertson, LPC	Delaware
Advocacy & Community Engagement	When Identities Collide: Lessons from Parents Raising LGBTQ+ Children	Jody Mugele, Stacy Drake, Ani Palacios, Cynthia Vermillion, Jaron Terry, MS, APR	Franklin/ Hamilton
Public Health/ Prevention	Every Body for Everybody! Adventures and Learning in Creating Queer-centered Sex Education	Elijah Johnson, MSW, LSW Liam Gallagher, Chelsea Varnum, M.Ed.	Hancock
Mental & Behavioral Health	Talk Saves Lives	Jane Lewins, MSW, LSW, CAMS	Highland
Clinical/ Medical	Lesbian and Bisexual Health: What We Know and How We Can Improve	Sarah Coffey, DO	Monroe
Cultural Competency and Cultural Humility	The American History of HIV	Kat Holtz	Jefferson
Access to Care	Banned but Proud: Rights and Access to Care for Active Duty Transgender Soldiers and Potential Recruits.	Jody Davis, RN, LISW Jonah Minot, LISW	Alumni Lounge

#### **BREAKOUT SESSION 2: 11 AM-12 PM**

Track	Title	Presenter(s)	Location
Mental & Behavioral Health	"Genderation" of Youth: Our approach to an Affirming Behavioral Health Assessment Across Development	Scott Leibowitz, MD, Anna Kerlek, MD, Shane Gahn, MS, APRN-CNP, PMHNP-BC	Conference Theatre
Clinical/Medical	Stand Up, Speak Up: A Candid Conversation by/for Community Members and Medical Providers	Jane Balbo, DO, MHA, J. Scott Kirkendall, CPC, ELI-MP	Clinton
Advocacy & Community Engagement	Planting your own ACORN (Advocacy, Community, Outreach, Resources, and Networking): A Personal Analysis	Kimberly Sue Griffiths, JD, MLIS	Delaware
Advocacy/ Community Engagement	Principles Into Action: Transforming the Landscape of HIV Criminalization	Scott Schoettes, JD	Franklin/Hamilton
Access to Care	Reframing Healthcare: A Discussion of LGBT Cancer Risk Factors and Barriers to Care	Christin Brown, MBOE, LSW, RN, OCN Andrew Orlando, Amy Magorien	Hancock
Public Health/ Prevention	Research Update: Exploring Health Disparities in Same Sex Attracted Female Youth and Menstrual Suppression in Transgender and Non- Conforming Youth (TGNC)	Samantha Boch, PhD, RN Laura Chavez, PhD, MPH Gayathri Chelvakumar MD, MPH	Highland
Cultural Competency and Cultural Humility	Increase Retention in Care: The Importance of a High- Performing Culture of Health Literacy	Erin Gerbec, PhD, Sheri Chaney Jones, MA	Monroe
Holistic Health	Cross Stitching & Advocacy No CE Credit Available	Olga Irwin	Jefferson
Advocacy & Community Engagement	Reducing HIV Stigma: The Evolution of the Ohio Health Modernization Movement	Kim Welter, MA, Julie Patterson, MPH Bryan Jones	Alumni Lounge

LUNCH 12:00-1:15PM BALLROOM A/B/C/D & COACH'S CLUB CAFE

#### PLENARY ADDRESS: 1:30-2:30 PM

Topic	Title	Panelists	Location
Keynote Address	Causes in Common	Miriam Yeung, MPH	Conference Theatre



#### **BREAKOUT SESSION 3: 2:45-3:45 PM**

Track	Title	Presenter(s)	Location
Advocacy & Community Engagement	Lawsuits and the Fight for Transgender Rights	Ben Cooper, Esq. Carly Edelstein-Cooper, Esq.	Conference Theatre
Clinical/ Medical	Stand Up, Speak Up: A Candid Conversation by/for Community Members and Medical Providers	Jane Balbo, DO, MHA, J. Scott Kirkendall, CPC, ELI- MP	Clinton
Access to Care	Health Literacy: How to Use Teach-back and Ask me 3	Charles Abernathy, Cort Drake, MSW, ABD	Delaware
Cultural Competency and Cultural Humility	Unique Challenges Facing Young Lesbian and Bisexual Women While Accessing Care	Katherine Ritter	Franklin/Hamilton
Public Health/ Prevention	Oh, PAPIHave you Heard About the New Statewide PrEP Program?	Zach Reau Laurie Rickert, LISW-S	Hancock
Mental & Behavioral Health	LGBTQ+ Youth in the Context of Schools: Insights for Health Care Advocates	Krista Duval, DO	Highland
Public Health/ Prevention	Empowerment Self-defense as a Healing and Prevention Modality	Julie Harmon, PhD	Monroe
Clinical/Medical	When You Want To Bang Your Client: Sexual Countertransference and How to Manage It	Amy Jacobs, LMSW Jennifer Schwartz, LMSW	Jefferson
Advocacy & Community Engagement	Examining Preventive and Curative Legal Models and Their Potential Impact on LGBT Clients: A look at Case Western's Human Trafficking Law Project and the Creation of Equality Ohio's State-Wide LGBT Legal Clinic	Maya Simek, Esq., MSSA, LISW-S	Alumni Lounge

#### **BREAKOUT SESSION 4: 4-5 PM**

Track	Title	Presenter(s)	
Access to Care	Optimizing Care to Improve Access for Trans and Gender Non-Conforming Patients	Kelly Wesp, PhD, Mimi Rivard, APRN, MSN	Conference Theatre
Clinical/Medical	Medical Care of Gender Diverse Youth A Panel Discussion	Gina Minot MSW, LISW, Justin Indyk, MD, PhD, Scott Leibowitz, MD Gayathri,Chelvakumar MD, MPH	Clinton
Public Health/ Prevention	Biomedical HIV Prevention: Implementing a PrEP Linkage-To-Care Program	John Henry, Heather Searfoss-Allaire	Delaware
Mental & Behavioral Health	Embodiment, Breath, and Field: A Gestalt Approach to Trans and LGB Empowerment	Sadie DelPropost, MSW, LISW Ellen Hoffman	Franklin/Hamilton
Advocacy & Community Engagement	Did They Really Just Say That?! Being an Active Bystander	Lena Tenney, MPA, MEd.	Hancock
Advocacy & Community Engagement	A Fight for Our Lives and Our Futures: Long-term HIV Survivors Help Shape the Golden Years for Older LGBTQ Adults	Jerry Mallicoat, Marie Walters, Linda Krasienko, COTA/L, MS	Highland
Mental & Behavioral Health	LGBTQIA+ Competent Care: Beyond Definitions- A Call to Action	Tammy Moore, MSW, LISW-S	Monroe
Access to Care	Opportunities for Mobile Technology to Improve Engagement and Health Outcomes of PLWHA: A Howard Brown Health Demonstration Project of HRSA/Special Projects of National Significance (SPNS)	James Zuniga, Reynaldo Cordova, MSW, Eric Stewart, Sarah Shulbank- Smith	Jefferson
Cultural Competency and Cultural Humility	Sex Education for All: Building LGBTQ+ Inclusive Sex Ed Programs	Sarah Dahlston, MS, CHES, Erica Klang	Alumni Lounge

5:00-6:30pm: Transforming Care Award Presentation and Reception, Ballroom 6

#### Plenary Address: 8:30-9:30am

Торіс	Title	Presenter	Location
Plenary	Trumping Apathy with Truth and Fierce Resistance	Scott Schoettes,	Alumni
Address		JD	Lounge

#### **Breakout Session 1: 9:45-10:45**

Track	Title	Presenter(s)	Location
Public Health/ Prevention	HIV Stigma and Social Media: An Interactive Talk with kenlikebarbie	Ken Williams, MBA	Conference Theatre
Clinical/Medical	Gender Identity and the Electronic Medical Record: Creating Institutional Change in a Pediatric Hospital	Gayathri Chelvakumar, MD, MPH Justin Indyk, MD, PhD	Clinton
Advocacy & Community Engagement	1.5 Years in: Changes in LGBTQ Policy Under the Trump Administration	Adam Eickmeyer, MPH	Delaware
Mental & Behavioral Health	Evaluating Anxiety and Depression in Transgender Patients at The Ohio State University Transgender Primary Care Clinic	Benjamin Green	Franklin/Hamilton
Cultural Competency and Cultural Humility	LGBTQBut There is Nothing "B" About It	Terri Clark, MPH	Hancock
Cultural Competency and Cultural Humility	Statewide All Parts Collaborative to Align CQM Priorities to Advance the Quality of Care	Brieann Wolfe, MBA	Highland
Access to Care	Healthcare Provider Attitudes, Beliefs, and Knowledge Concerning Transgender and Non Binary Patients	Melissa Thomas, PhD, MSPH, MSA, Michelle Hoffman, OMS-IV	Monroe
Public Health/ Prevention	Love Saves Lives: Increasing Equity in Organ Donation and Transplantation Through Listening, Learning, and Implementing the HOPE Act	Brianna Doby	Jefferson

### 11:30 A.M.-1:00 P.M., LUNCH AND ORGANIZED NETWORKING EVENT (BALLROOM A/B/C/D, COACH'S CLUB CAFE)

#### **HOLISTIC HEALTH ACTIVITIES:**

Time	Activity	Presenter(s)	Location
11:00 a.m12:00 p.m.	Urban Zen Integrative Therapy No CE Credit Available	Alissa Jackson	Hancock
11:00am-1:00pm	OhioHealth Wellnes No CE Credit Availa		Alumni Lounge (75)
11:00am-1:15pm	Poster Presentation: Assessing the Diverse Health Needs of the Aging LGBTQA Community No CE Credit Available	Marie Walters, Justin Anderson, Morgan Alexander, Drew Saunders, Jessica Sokol	Alumni Lounge (75)
11:30 a.m1:00 p.m.	Networking Lunch + Entertainment	Columbus Gay Men's Chorus	Ballroom/Coach's Club
11:00am-12:30pm	Self Defense Skills Workshop, maximum capacity of 20 participants No CE Credit Available	Chris Cozad, Gloria McCauley	Franklin/Hamilton
12:00 p.m1:00 p.m.	Verbal Strategies to Enhance Interpersonal Safety <b>No CE Credit Available</b>	Julie Harmon, PhD	Clinton
11:00pm-12:00pm	Chocolate Meditation No CE Credit Available	Kat Holtz	Delaware
11:30am-1:00pm	Power Yoga <b>No CE Credit Available</b>	Erin Phelps	Monroe
12:30pm-1:00p.m.	Mindfulness Breathing No CE Credit Available	Alex Wessels	Delaware

#### 1:15-2:15PM (CONFERENCE THEATRE)

Topic	Title	Presenter	Location
Plenary Address	Moving Equality Forward in Health Care and America	Sarah McBride	Conference Theatre

#### **BREAKOUT SESSION 2: 2:30-3:30 PM**

Topic	Title	Presenter(s)	Location
Advocacy & Community Engagement	Causes in Common - Taking Action!	Miriam Yeung, MPH	Conference Theatre
Advocacy & Community Engagement	The Case for Sex Ed As a Matter of Survival for Sexual Minority Youth: Why We All Should be Sex Ed Advocates	Shaina Munoz, MSSA, MNO Lindsay Marcus, MS, Jean Frank, MPH	Clinton
Access to Care	Trans-Inclusive Insurance Access and the Affordable Care Act (ACA): Understanding Your Patient Rights and Navigating the Emerging Barriers within the Trump Administration's Dept. of Health and Human Services	Timothy Bussey, PhD	Delaware
Clinical/Medical	The LGBTQ Patient Study: Lessons of Care	DeAnn Wegwert, RN, MS, CCRN Joseph Wegwert, PhD	Franklin/ Hamilton
Advocacy & Community Engagement	Youth Across Borders: Fostering Connections & Combatting HIV Stigma	Cory D'Ambrosio, CHES, Devin Quinn	Hancock
Cultural Competency/ Cultural Humility	Moving from Queer Theory to Queer Practice: Clinical Application for all that Stuff you Learned in Gender Studies Class	Jennifer Schwartz, LMSW Amy Jacobs, LMSW	Highland
Clinical/Medical	Improving Access to Care: Using a Standardized Patient Experience to Prepare Advanced Practice Registered Nurse (APRN) Students to Care for LGBTQ Patients with Cultural Humility	Elizabeth Kuzma, DNP, FNP-BC, Christie Graziano, MSN, RN, AGACNP- BC, CCRN Cynthia Darling- Fisher, PhD, FNP-BC, Michelle Pardee, DNP, FNP-BC	Monroe
Public Health/ Prevention	Putting It Out: Addressing Tobacco Disparities, Prevention, and Cessation in the LGBTQ Community	Dana White, LSW, MSW Kelly Hill, MTS, MEd.	Jefferson
Mental & Behavioral Health	Fighting for Our Lives: Suicide Prevention within LGBTQ and PLWH Communities	Elizabeth Cannon, MA, MS, LPCC	Alumni Lounge

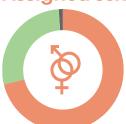
#### **BREAKOUT SESSION 3: 3:45-4:45 PM**

Topic	Title	Presenter(s)	Location
Public Health/ Prevention	Panel Discussion on the Impact of HIV on Long Term survivors and Health Care No CE Credit Available	Graig Cote	Conference Theatre
Advocacy & Community Engagement	Mozaic: A Report from the Field  No CE Credit Available	Luster Singleton, Mikayla Robinson, Sarah Mamo	Clinton
Clinical/Medical	Voice Modification Services at Columbus Speech & Hearing Center	Anna Lichtenstein, MA, CCC-SLP	Delaware
Mental & Behavioral Health	Fighting For Our Love: The Impact of Self Love on Mental Health	Darcelle Lewis	Franklin/Hamilton
Public Health/ Prevention	Who Refuses: Correlates of Opt-Out HIV Test Refusal at an Urban, Community-Based Health Clinic in Chicago	Tommy Schafer, MPH	Hancock
Holistic Health	Yoga	Helen Yee	Highland
Access to Care	Intersectionality: Sexuality, Incarceration, & HIV	Kelly Gjeldum, LLMSW, Meghan McGowan, Edricka Hardge, Aneshia Solomon, MA	Monroe
Cultural Competency and Cultural Humility	What's In A Name? How Title Influences Clinical Impact- How To Navigate Peer Navigators No CE Credit Available	Lea Dooley, MPH, MCHES, Tiera Decker	Alumni Lounge

#### Closing Session and Evaluation: 5:00-5:30pm

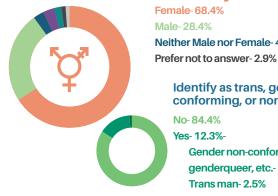
Topic	Title	Presenters	Location
Closing Session and Evaluation	Fighting For Our Lives: Where do we go from here?	Staff of the Institute for LGBTQ Health Equity	Conference Theatre

### Assigned sex at birth:



Female- 68.4% Male- 28.4% **Prefer not** to answer- 2.5%

### **Current Gender Identity**



Male- 28.4% Neither Male nor Female-4.2%

Identify as trans, gender nonconforming, or non-binary?

No-84.4%

Yes-12.3%-

Gender non-conforming, non-binary, genderqueer, etc.- 7.2%

Trans man- 2.5%

Trans woman-2.5%

Prefer not to answer- 3.2%

#### **Pronouns**



She, her, hers-63.2% He, him, his- 26.4% They, them, theirs- 3.8% All with respect-3.4% Prefer not to answer- 1.7%

Self-identify- 1.3%

No response-5.7%

Straight-41%

Queer- 11.8%

Bisexual-8.7%

Lesbian-7.4%

Gay- 18.2%

### Race/Ethnicity



Caucasian/White-75.7%

African American/Black-11.8%

African- 0.21%

Two or more races-5.5%

Asian- 3.2%

Self-Identify- 2.5%

Native American/Alaskan Native/Inuit- 0.85%

Native Hawaiian or Pacific Islander- 0.00%

No response-5.7%



Do you identify as Hispanic, Latinx, or Spanish Origin?

No-93.4%

No response-5.7%

No Yes- 6.3%

### Prefer not to answer- 6.1% Pansexual-4.4%

**Sexual Orientation** 

Self-Identify- 1.5% Asexual-0.2% Questioning-0.4%

### What is your professional background?

### **HIV Status**



Negative-68.2 No response-20.6% Positive-11.7% Don't want to answer- 4.7% Don't know- 0.64%

Social Work-28.8% Public Health- 12.7% Something Else- 15.4% Nursing-8.2% Administration/Management-7% No response- 5.7% Medical Doctor (MD.DO)- 3.6% Behavioral Health- 4.9% Psychologist-3% Education/Academia-4.7% Researcher- 1.3% Legal/Law- 1.1% Government- 1.1% Dentist-0.85% Vision Professional- 0.0%

# How did you hear about the Transforming Care: LGBTQ+ Health Equity and HIV/AIDS Conference



Employer-19.9%

Email- 7.4%

**Transforming Care Website-4.7%** 

Social Media- 1.7%

University-4.9%

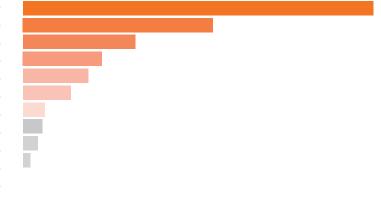
Social Service Agency- 1.5%

Central Ohio LGBTQ+ Health Coalition- 0.85%

The Ohio AIDS Coalition-0.63%

Print Media/Save the Date Flyer- 0.21%

Other- 6.8%- Previous Attendee- 1.3% Word of Mouth- 11.8%



## **Attended Transforming Care Conference in 2016**



No- 52.3% Yes- 47.2% No response- 5.7%

#### **Track Most Interested in**



Clinical/Medical-17.8%

Cultural Competency/Cultural Humility-14.4%

Mental & Behavioral Health- 20.1%

Advocacy- 16.7%

Public Health/Prevention- 15.7%

Access to Care- 11.2%

Holistic Health- 4%



### **Main Reason for Attending**



Personal/Professional Growth and Development- 56.6%

Content- 20.1%

National design

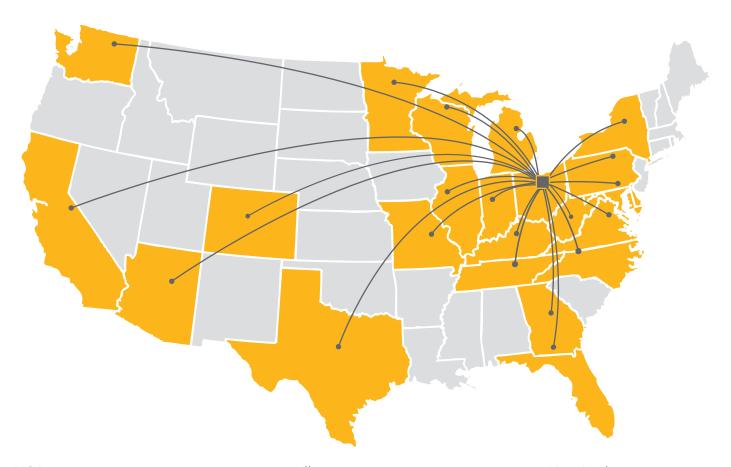
Networking-8.2%

Continuing Education Credits- 3.9%

Conference Speakers- 5.9%

No response- 12.2%

### **ATTENDING FROM:**



- USA
  - Arizona
  - California
  - Colorado
  - · Washington, DC
  - Delaware
  - Florida
  - · Georgia

- Illinois
- Indiana
- Kentucky
- Maryland
- Michigan
- Minnesota
- Missouri
- · North Carolina

- New York
- Ohio
- Pennsylvania
- Tennessee
- Virginia
- West Virginia



**Botswana** 



Ireland





Trinidad-Tobago

The Transforming Care Conference draws a diverse group of attendees and presenters. This year's conference has cemented our place as one of the nation's largest LGBTQ+ health conferences with almost 501 attendees. Of those who reported their sexual orientation and gender identity, approximately 53% self-identified as a sexual minority and 12% identified as trans, gender non-conforming, or non-binary. The largest subset in terms of sexual orientation identified as gay (18%), followed by queer (12%), and bisexual (9%). Among those who identified as trans, gender non-conforming, or non-binary, 58% identified as gender non-conforming, non-binary, genderqueer, etc. Approximately 20% of TGNB attendees identified as trans men, and 20% identified as trans women. Twelve percent of the respondents identified as African-American or black, 6% identified as Hispanic or Latinx, and 3% identified as Asian. Ages ranged from 19 to 79 years old.

Thursday's workshops were geared toward health and social service providers. Friday's workshops were geared toward the general LGBTQ+ community. Yet, only 11% of attendees registered for only one day of the conference. We were pleased to see such enthusiasm from the registrants for the full conference!

In terms of professional backgrounds, approximately 29% of attendees identified themselves as a Social Work professional, 13% as public health professional, 8% as a nursing professional, 8 percent as a psychologist/behavior health professional, 4% as a physician, 5% in Education/Academia, 1% as a research professional, 1% as a dentist, and 0.2% as working in the legal field. 12.5% of attendees registered as students. We offered various ticket options, and prices for students and the general public, tickets were reasonably priced to reduce any cost-related barriers to attendance. Thanks to generous funding from the Ryan White Part B program at the Ohio Department of Health and the AIDS Funding Collaborative, the conference was completely free of charge for people living with HIV. Additionally, a limited number of scholarships were available to those with financial need. 14% of attendees were scholarship recipients. No one who requested a scholarship was denied.

The high quality workshops, variety of presenters, opportunities for personal/professional growth and development, and abundance of networking opportunities drew people to this year's conference. The conference attracted attendees from 20 states, the District of Columbia, and 5 countries. *Approximately 81% of attendees were from Ohio. 4% of attendees resided in Michigan, the next highest represented state. 3 attendee came all the way from Canada, and one attendee each from Ireland, Uganda, Botswana, and Trinidad-Tobago. Overall, 47% reported having previously attended the Transforming Care Conference. Hopefully an even higher proportion of this year's attendees will return next year!* 

# Whova WHOVA APP

The 2018 Transforming Care Conference featured, for the second year in a row, an optional conference app (Whova) to replace a physical conference booklet. The Whova app allows attendees to be more productive at events, for example, browsing the event booklet, setting their own personalized schedule, network and connect with fellow conference goers and presenters, and contacting the event organizers with questions or comments. Of our 501 attendees, 371 (74%) downloaded and used the Whova app. Further, 100% of those 371 users found it to be useful.

### 1 Event Engagement

### **Networking Activities** TOTAL PROFILE VIEWS

**1,814** 

TOTAL MESSAGES SENT/RECEIVED

136

TOTAL BUSINESS CARDS / CONTACT INFO **EXCHANGED** 



#### Downloads

TOTAL NUMBER OF **DOWNLOADS** 

**355** 

out of 371 attendees (96%)

#### Love Whova

TOTAL NUMBER WHO REPORTED THEY FOUND WHOVA USEFUL

100%

of your app users.

#### Agenda

TOTAL SESSION VIEWS

**4,832** 

### Sponsors TOTAL SPONSOR **IMPRESSIONS** 10,908 ORGANIZER APPRECIATION

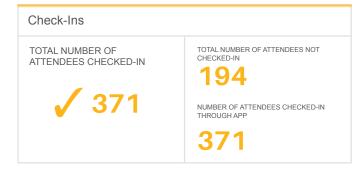


# Ulhova WHOVA APP

### 2 Event Management

Event Bulletin	
NUMBER OF MESSAGES IN BULLETIN	NUMBER OF ATTENDEES ACTIVE IN BULLETIN
<b>298</b>	<b>¥</b> 92

Announcements			
NUMBER OF ANNOUNCEMENTS SENT	IN-APP MESSAGE OPEN RATE		
<b>₹</b> 7	<b>163</b> %		





### **AWARD WINNERS**



We were excited to offer an opportunity to recognize individuals who have made significant contributions to the health and wellness of the LGBTQ+ or HIV/AIDS community. With awards in six different categories, we recognized individuals across the spectrum of care from providers to advocates. Winners of the awards were announced at the Transforming Care Conference Awards Ceremony on October 18, 2018. The award ceremony would not have been possible without the generous support of Gilead Sciences, Inc.

#### **Medical Provider**

This award will recognize any medical provider including nurses, physicians, pharmacists, etc. who provide exceptional LGBTQ+ or HIV/AIDS culturally competent healthcare.

#### Dr. Maureen Connolly

"Dr. Maureen Connolly, Henry Ford Health System, is a champion of LGBTQ+ health in Metro-Detroit. In 2016 Dr. Connolly began providing gender affirming care outside of an LGBTQ+- youth drop-in space (Ruth Ellis Center), using a mobile clinic from the system's school-based program. Dr. Connolly and her team have since then created a permanent health and wellness center inside the existing drop-in space. For the first time in Detroit, sexual health, and gender-affirming care is provided where the community is already coming together. Using the "Clinical Care Model" and combining ARTs/PrEP with gender affirming care, Dr. Conolly and the health and wellness team are able to reach communities not adequately/typically/appropriately served by traditional healthcare systems. Providing LGBTQ+-friendly care can have a significant impact on health issues disproportionately affecting this population such as HIV, suicide, and depression. Dr. Connolly's approach has already resulted in a higher number of patients starting PrEP and remaining in care. Dr. Connolly also works closely with LGBTQ+ community organizations, such as TransSista of Color Detroit, on research and implementation of projects to inform the care she and her team provide at the center."

#### **Social Service Provider**

This award will recognize any social service provider including social workers, counselors, etc. who provide exceptional LGBTQ+ or HIV/AIDS culturally competent services.

#### Jessica Homan

"Jessica is the Columbus VA LGBTQ+ Veteran Care Coordinator and is the VISN 10 Lead for LGBTQ+ care. She has been a pivotal individual in ensuring LGBTQ+ veterans receive and will continue to receive outstanding healthcare through the VA. Jessica recognized there was a gap in services for LGBTQ+ veterans and has developed our LGBTQ+ program into what it is today. She has also led numerous trainings for medical providers to further advocate for and educate providers about the healthcare needs of the LGBTQ+ community. Jessica continues to advocate for our LGBTQ+ veterans within and outside of the VA system and is an amazing social worker to work with. Her hard work and determination are valued by veterans and co-workers."

### **AWARD WINNERS**

#### **Community Advocate**

This award will recognize any community advocate including activists, community organizers, volunteers, etc. who passionately support issues that are important to the LGBTQ+ or HIV/AIDS community.

#### Skylar Blankenship

"Skyler's existence is the epitome of leadership. I first met them at a camp as a shy, compassionate camp counselor for people with disabilities and had the privilege of watching them grow into an out-spoken, take action person they are today. Skyler has not only become their own self-advocate but has devoted their whole being to advocating for others in organizations such as Transcend and the Red Tape Project. Currently, they are in the process of developing a much needed, innovative non-profit called Silver Line Advocacy Center that assists in filling the many gaps in services for LGBTQ+ individuals, especially in the Mid-Michigan area. I have no doubts that any vision that Skyler has will become a reality, through their passion, hard work ethic and consistency."

#### **Trailblazer**

This award will recognize an individual who has shown life-long dedication to the health and wellness of the LGBTQ+ or HIV/ AIDS community.

#### Velma Valentine

"I am pleased to nominate Velma Valentine for the upcoming Transforming Care Trailblazer award due to her exemplary vision, advocacy and commitment to the development of the THRIVE BH program at Nationwide Children's Hospital. I met Velma four years ago when I joined the ongoing discussions about how to best ensure that the children and youth with gender related concerns in the community had access to mental health services. At the time there was not an established THRIVE Behavioral Health program with dedicated clinicians to provide mental health services for this underserved and vulnerable population. However, Velma had already demonstrated an early interest and advocacy in the LGBTQ+ community by engaging in social activism during her undergraduate education. Furthermore, this passion continued throughout her life as she pursued a master's degree and specialized certification to better meet the needs of the population. Through the past four years Velma worked tirelessly to advocate and educate colleagues on the importance of providing best practice services to the families we serve. Velma's calm presence, leadership and vision were integral in our journey to establishing a THRIVE BH program which culminated in the collaboration of a multi-disciplinary team that includes THRIVE BH dedicated clinicians. I was fortunate to have Velma as an educator, supervisor and mentor. Velma's leadership and integrity are inspirational, and her ongoing commitment to our families are some of the reason why she should be nominated for the Trailblazer Award."

#### **Emerging Leader**

This award will recognize a young professional, student, activists, or individual new to the field who has made a significant contribution to LGBTQ+ or HIV/AIDS health and wellness.

#### Mx. Stef Murawsky

"Stef Murawsky is an emerging leader who is transforming the way that the institution of medicine understands and treats LGBTQ+IA people in the Midwest. Stef (they/them) has been involved with transforming the Department of Sociology at the University of Cincinnati into a trans-inclusive space. They have served as a mentor for me as I embarked on my gender transition. And they have advocated for me in numerous instances, in the face of serious risks to their professional and personal safety. They are a leader within Cincinnati's queer community and are a dependable advocate for racial justice in spaces that are often not inclusive for people of color. Stef is a medical sociologist who has achieved the highest distinctions in University of Cincinnati's Department of Sociology. Their dissertation project is unique and will break a new pathways in the interdisciplinary social science on how trans people navigate physician authority and gatekeeping in the contemporary American health system. Despite the national scope of their work's impact, Stef's focus is always rooted locally, in the intersectional lived experiences of trans people in the Midwest. They want to transform health care in the present, in our region, by providing people working in medicine with nuanced accounts of their trans patient's experiences. Because they work at the intersection of critical race theory, disability studies, and queer studies to transform how medicine treats people like us, Stef deserves to be recognized as an emerging leader in the LGBTQ+ community in the Midwest."

### **AWARD WINNERS**

#### **Organization Champion**

This award will recognize a business, nonprofit, or other entity that has significantly contributed to structural change in the area of LGBTQ+ health and wellness.

#### **Arbor Circle**

"Over the last two years, Arbor Circle has taken the lead in bringing attention to LGBTQ+ youth homelessness in our region through leveraging partnerships, collaboration, and advocacy with the True Colors initiative. The True Colors Fund works to end homelessness among lesbian, gay, bisexual, and transgender youth, creating a world where all young people can be their true selves. LGBTQ+ young people are 120% more likely to experience homelessness than non-LGBTQ+ youth. As a convener, Arbor Circle has brought together dozens of organizations and hundreds of community participants, including LGBTQ+ youth and homeless youth, to not only raise awareness to the challenges our community and youth face, but also to begin to identify opportunities for systemic change at every level. The efforts have resulted in strong community buy-in and support, which is particularly significant given the political and ideological climate in West Michigan. Through its organized process, Arbor Circle has led teams to create focused action plans in the areas of housing, schools and community spaces, faith, equity, inclusion and training, and family preservation. These efforts recognize the complex and full scope of systemic challenges that may led to LGBTQ+ youth homelessness. As the first phase of this efforts nears an end, Arbor Circle deserves much recognition for its contributions in sparking structural change in the area of LGBTQ+ health and wellness."

### **WELLNESS FAIR PARTICIPANTS**

The purpose of the Wellness Fair is to connect people living with HIV/AIDS and LGBTQ+ community members with health and social service providers who offer HIV/AIDS and LGBTQ+ centered care. Attendees had the opportunity to meet with providers and community based organizations, obtain health and wellness screenings, referrals, and network.

#### **Organizations:**

The Columbus Cancer Clinic—Lifecare

Central Ohio Area Agency on Aging

Columbus Speech & Hearing Center

The Ohio State University James Comprehen-

sive Cancer Center

Columbus Public Health

OSU Transgender Primary Care Clinic

Nationwide Children's Hospital

MOZAIC

Project INK

**Local Matters** 

Dental Clinic

Franklin County Public Health

(Tobacco Cessation)

OSU OBGYN

Equitas Health Pharmacy (Vaccinations)

Gay Ohio History Initiative (GOHI)

PFLAG Columbus

CORRC

Kaleidoscope Youth Center

**ACLU of Ohio** 

Equitas Health Legal Clinic

The Center for Balanced Living

Ellen Seigel

Clintonville Counseling & Wellness

BRAVO

Franklin County Suicide Prevention Coalition

POZ Initiative



### **SPONSORS**

This conference was possible in large part thanks to the support of partnerships with hospital systems, non-profit organizations, corporate funders, academic institutions, health and social service providers, and community based organizations. Sponsorships allowed us to offer scholarships for those in need, affordable and no-cost registration options, payment of honoraria to community-based presenters, and support of locally-owned queer businesses.

### **Presenting Sponsor**

### **Platinum Sponsor**







### **Silver Sponsors**















### **Bronze Sponsors**

Aetna Better Health of Ohio | Alzheimer's Association-Central Ohio Chapter

Columbus Public Health—Neighborhood Services | MetroHealth | Ohio University WGSS | OSU College of Social Work

PRIDE Study | SUN Behavioral Health | Ohio Psychology Association

### **Community Partners**

Cancer Support Community Central Ohio | Chamberlain College of Nursing
Choice Networks | Equality Ohio | Late Night Slice | Lifeline of Ohio/Donate Life
Mental Health of America-Franklin County/ Franklin County Suicide Prevention Coalition (FCSPC)
OSU College of Public Health | OSU Department of Women's, Gender, and Sexuality Studies
Stonewall Columbus | TransOhio | Kaleidoscope Youth Center | Syntero

#### The 2018 Transforming Care Conference objectives were:

- 1. Develop the capacity for critical thinking about HIV/AIDS and LGBTQ+ health across the lifespan.
- 2. Identify the successes and challenges of HIV/AIDS and LGBTQ+ care across the lifespan.
- 3. Develop capacities and skills necessary to work effectively with the LGBTQ+ and PLWH communities.

### In the overall conference evaluation, attendees responded to the following questions as follows:

#### How would you rate the overall quality of the conference?

Excellent 78.85%
Good 20.19%
Neither Good/Poor 0.96%
Poor 0.00%

#### On a scale between 1 and 5, how would you rate the

Registration Process?	4.50
Conference Materials	4.46
Speaker Selection & Quality	4.59
Conference Content	4.59
Conference Facilities	4.48
Conference Organization	4.65
Conference staff were helpful and courteous	4.87
Content of sessions was relevant	4.73

#### Do you plan to attend this conference again next year?

Yes 80.58% No 0.97% Don't know 18.45%

#### Would you recommend this conference to others?

Yes 98.04% No 0.00% Don't know 1.96%

#### How would you rate this conference compared to others of this type that you have attended?

Better48.91%About the same27.17%Worse3.26%Have not attended similar sessions20.65%

#### How would you rate this conference compared to others of this type that you have attended?

Better 52.53%
About the same 27.27%
Worse 0.00%
Have not attended similar sessions 20.20%

These overwhelmingly positive ratings indicate that the Transforming Care Conference accomplished its desired outcomes. The vast majority of the above ratings for TCC 2018 surpassed those from 2017, despite the fact that the conference also received overwhelmingly positive ratings in 2017.

## What change in practice do you intend to implement into you work or community as a result of this conference? Select quotes (22/55 answers shown below):

- I was very interested in learning more about the reproductive justice movement, the intersectionality's of
  movements is so important. I want to figure out how to emphasize this idea in the community which I work.
- · Usage of colloquial/accessible language in sex ed
- · Increasing visibility to the bisexual community
- · There are several takeaways that I am considering using. Overall feeling re-energized about the work.
- Bringing more social justice practice into my day to day work.
- Increased interaction with communities who are different [than] my usual circles. Continue to read/learn about trans populations and issues for people living with HIV
- Increased focus of HIV criminalization & positive change, counter-transference, and becoming a more active bystander personally & professionally.
- · Continue educating myself and others about important policy changes/advocate for changes
- New scientific findings. Gestalt and Queer theory. Workshops were highly relevant. Plenary speakers were amazing.
- · Take some knowledge learned today and use it to advocate for my client
- · Ask what pronouns a person uses
- · Greater depth of understanding for the LGBTQ+ experience
- · A better understanding of resources available to the LGBTQ+ community
- Greater focus on community knowledge and experience, less stock in "expertise" developed without group impacting
- · Educate myself. Share resources from this conference with my staff.
- Incorporate better wording/statements for patient education. Increase awareness regarding organ donation for HIV population.
- · Identifying my pronouns to patients to improve reception of care and education
- Lots of connection made with other providers to better provide wrap around care. Look into more research to support clients.
- Helping to make the assessment process more non-binary inclusive and less presumptive. Look into sex education certification.
- Continue to seek understanding of the LGBTQ+ issues while also continuing to be compassionately respectful
  of what each of my patients is facing
- Persevere- foster engagement & solidarity with advocacy and activism. Organization change activities for implementing best practice initiatives.

#### **Areas for Improvement:**

The conference evaluations included a wide range of suggestions for next year's conference. These suggestions fell into the following categories:

#### Space/Room Size/Seating

- · Ensure adequate seating in each room
- · More places that are quiet (study areas) to read information provided
- [larger, printed] Map to find rooms
- Provide handouts for the plenary and breakout sessions. Need to provide larger rooms for popular sessions. I
  was shut out of several sessions because of capacity issues.
- Several breakout sessions were not in a large enough room. Possibly we are outgrowing this venue.

#### Audiovisual/Technology

- · Electronic sharing of presentations
- · Online resources/recordings for sessions missed
- · Printout conference materials. Make available to vendors.
- There needs to be some printed programs available. It's an accessibility issue. I met a fellow attendee who doesn't
  use smartphones and count figure out where to go. I did use the app but prefer to disconnect from tech when I'm at a
  conference.
- · More visual aspects to accommodate visual learners

#### Timing/Agenda Structure

- · Shorter lunch break. Hard to stay engaged.
- I feel that the days are a little longer than some can handle for retaining info. There is a lot to get, in a little time, however by the end of the day, I am no longer "present."

#### What part of the conference should be changed to improve learning?

The conference evaluations included a wide range of suggestions for next year's conference. These suggestions fell into the following themes:

- · Map to find rooms
- · Registration process was very difficult and confusing
- Shorter break Friday mid-day- too long waiting around. More variety in that part of the conference in terms of content
- · Sessions with lunch options?
- · More popular breakout sessions could be offered more than once
- N/A I love the topics! Lunch lasted quite a while, so maybe keynote time could be increased for further learning
- · Longer session, larger/more accommodating rooms/space for breakout sessions
- · Shorter lunch break. Hard to stay engaged.
- · Online resources/recordings for sessions missed

- · More places that are quiet (study areas) to read information provided
- · 3 days instead of 2 shorter days
- · Electronic sharing of presentations
- · Bigger rooms for certain popular sessions
- I feel that the days are a little longer than some can handle for retaining info. There is a lot to get, in a little time, however by the end of the day, I am no longer "present."
- · More clinical content. More breakout sessions with more depth-more time per breakout session.
- Encourage younger folks to attend
- Printout conference materials. Make available to vendors.
- Not blocking middle of day for self-care, have concurrent education at that time
- · A calming/quiet room
- · The food selection, but overall it was a great experience very long break for lunch on Friday cut a little shorter
- I loved the variety-no changes
- Bigger rooms-breakouts on the 2nd day were crowded
- · Make a level indicator on which is a 101 or a 500 level. Trauma informed MH options.
- There needs to be some printed programs available. It's an accessibility issue. I met a fellow attendee who doesn't use smartphones and count figure out where to go. I did use the app but prefer to disconnect from tech when I'm at a conference.
- · Ableist- have people reserve handouts so they are available for folks without technology access
- · Possibly longer sessions or 2 part sessions
- · Slightly bigger space
- Eliminate accusations that ALL Christians are hateful towards the LGBTQ+ community
- · Later start time 9:00 end at 5:00. Bigger space.
- More 101 training for non LGBTQ+
- Perhaps just an extra stack of chairs available in rooms where the tables become filled-thanks!
- · Have presenters make slides available on the conference app or website
- I wouldn't change anything. There was a wide array of topics as well as vendors.
- Need more actual patient/medical/nursing info-new meds etc. Enough space for ALL to sit and learn. Poor planning of space.
- · May need to change venue as you continue to increase in attendance
- A little more time for speakers
- · Post wifi password
- · Several breakout sessions were not in a large enough room. Possibly we are outgrowing this venue.
- The topics were specific to one or two tracks, many on Friday were ones I've seen at other conferences.
   Thursday was more diverse.
- Not enough chairs
- · Bigger rooms if we can next year. Hopefully it grows.
- More visual aspects to accommodate visual learners
- Apparently the conference is larger than some rooms can accommodate. Suggestion- room sizes are adequate but you might consider removing tables and having adequate number of chairs

- · The app is not compatible for all media devices. Have on application form if someone needs printed slides.
- · More clinical applications for mental health treatment
- Handouts should be available for all the breakout sessions so that the attendee can be knowledgeable at the sessions they missed.
- Provide handouts for the plenary and breakout sessions. Need to provide larger rooms for popular sessions. I
  was shut out of several sessions because of capacity issues.

#### What topics or speakers would you like to see at next year's conference?

The conference evaluations also included many suggestions for future learning sessions which will be seriously taken into consideration for 2019. These included:

- · Maybe some local advocates
- · You pick. It was great.
- Ethical use of touch- needed in this day and age, Embodiment for Trans/GNC Folk, Eros between Client & Therapist, Ellen Hoffman, Sarah DelPropost
- · Dan Savage, Laverne Cox, Ellen
- Spirituality, family/child, PFLAG/community of family of origin, building trust as service providers, how to create sources to meet needs
- I think the topics were very informative and covered a broad range of information. I don't have recommendations. Keep up the good work!
- · HIV, LGBTQ+ & substance abuse
- More speakers from various health systems/health centers talking about how they've build/expanded program
  and how they've overcome barriers to progress (funding, bureaucracy, politics, etc)
- · More bisexual awareness training
- Adam Eickmeyer
- Anti-oppression practice specific to mental health, burnout prevention for providers, activits, advocates (in addition to the holistic activies, those were great!)
- · Indigeous inclusion
- · More bi-sexual resource tables. Bi-flags and such!
- · Tacking health disparities
- · More related to cancer care
- · Amy Jacobs, Jennifer Schwartz, Sadie DelPropost, Ellen Hoffman
- · More minority/black speakers
- · Miriam was awesome
- · How to implement the change of laws
- Housing
- Ken Williams
- · More folks about MH & community organizing
- · Working with asexual clients
- Intersections of autism and transgender identity

- · More bi-specific content
- Increased resources for other states/places
- Many in the LGBTQ+ community were raised in Christian/Catholic homes and either want to stay connected to
  their faith. I would love to see a workshop that focuses on spirituality and faith-based issues. How can the faith
  community stand with the LGBTQ+ community.
- I would love to see a presentation by the Center of Quality Improvement & Innovation about building organizational capacity.
- · Building inclusivity/diversity/equity. More practice with difficult conversations.
- · Spirituality
- · Aging and hospice
- · The women from MI who work with United
- I would like to see DeAnn Weguert RN and Joseph Weguert PhD again. Ken Williams was also amazing. I would also like to hear more from Nationwide Children's Hospital.
- Bernie Sanders
- Could there be a panel of LGBTQ+ kids? I would love to hear their thoughts!
- · More information about finding/connecting with local advocacy groups
- Topics related to opiate epidemic. More on Ohio laws also EHR's (pros and cons)
- Adolescent/young adult speaker/panel for transgender or possibly have continuum of ages showing the changes in care of transgender through time. Briana Doby should be plenary speaker!!
- More nursing focused topics to improve bedside manner and care delivery
- More of the same. I liked the increased HIV learning content.
- · Longer sessions
- More skills/applications. Opportunities for skill building. More about prevention of violence, rather than
  intervention.
- Miriam!
- Youth driven/led panel (or workshop)!!! More issues + LGBTQ+I applications on health care, gun violence, racism, education, religion, and community.
- · Youth panel!
- · HIV and substance abuse
- · Black trans folks/women!!! Speaking about their experiences and/or relationship building/advocacy
- Cancer awareness among LGBTQ+ people
- · Ken Williams, Bryan Jones
- As a provider, I would love to have a provider round table to discuss challenging patient scenarios and best practices.
- CeCe McDonald, black trans woman formerly incarcerated in a men's prison after being assaulted by a white man and defending herself

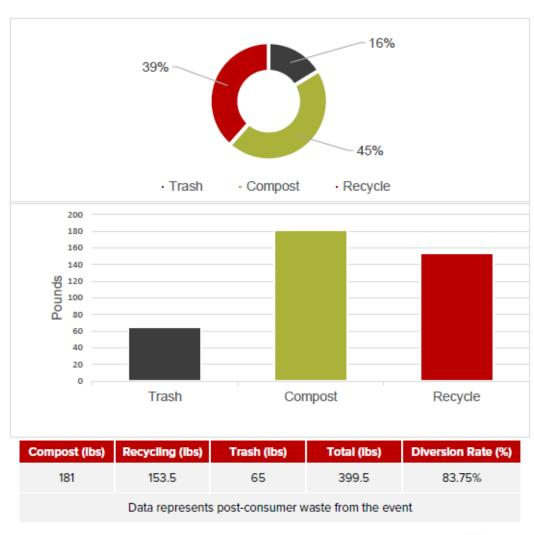
#### **General Comments:**

- · CEUs for chemical dependency professionals
- I had to forward my registration confirmation to administration at my job since they are paying for me to be here. Therefore, they received all of my answers to demographics/social identity questions that were asked during registration. I am out at work but hadn't been open about all of the identities included. It would have been better to omit that info from registration confirmation.
- · This was an amazing conference- will recommend and very educational
- · Process for presenters was disorganized/chaotic
- · Put sign for volunteers at front
- · It keeps improving with each year
- · Equitas Health employee discount at local hotels for conference for those of us who live away from Columbus
- · The incarceration piece should be bigger
- 3X the facilitators left the room before all the attendees so no one to collect the eval forms
- · Need more program books
- · It would be nice if conference T shirt could be purchased and paid for at registration
- Love the water bottle!
- Signing up more than 1 person per organization was a disaster. Registration process was poor except for Katy [Kaytee?]. Not well attended by psychologists- link with OPA?
- · There were major glitches in the registration process but it eventually got fixed.
- Need more visibility of black trans women-I know this is hard but we need to do work that builds up this
  community and welcomes them in our org.
- Need to offer CME for physicians (can you partner with OSU for this?) Content should be available (slides, PDFselectronically or on flash drives)
- For those of us who travel, we already need to arrive in Columbus the evening before the conference to get settled in to our hotels, etc. In other conferences similar to this, there would be a "pre-conference" event the night before which would allow people to register, and perhaps socialize or attend awards or the initial plenary. This would certainly expedite the initial registration process which was a bit frantic at 7:30 on the opening morning. Also, with the conference lasting late into the final day, it makes it challenging either to spend an additional evening at the hotel, or to start a long trip home arriving late after a very long day of meetings. For me, I had to make the difficult choice of an early departure since my colleagues and I had 3-5 hours of driving ahead of us. If the opening were moved to WED evening, perhaps that would allow and earlier ending time for the final day?



# Transforming Care Zero Waste Report

Thank you for hosting a Zero Waste event at the Fawcett Event Center! With your help, our institution is working towards our goal of becoming a zero waste campus by 2025. The report below details the composition of the event's waste and the event's diversion rate. Please contact your Event Planner if you have any questions about your report.





### **CONCLUSION**

In three short years, Transforming Care has grown into one of the premier LGBTQ+ and HIV/AIDS health-focused conferences in the United States. Our ability to offer compelling content, top-notch workshops and speakers, and a space for community-building has attracted hundreds of providers and community members from across the nation and around the globe. We take attendee feedback seriously and are appreciative of those that submitted evaluations for us to review. We are eagerly and actively incorporating feedback from our attendees into preparations for our 2019 conference, and we're committed to putting on an event that is even more impactful, inclusive, and inspirational than our previous efforts. Along the way, we will remain committed to our core mission of creating an environment of health equity for the LGBTQ+ community and people living with HIV.

